

GREATER HAZLETON HEALTH ALLIANCE

Hazleton General Hospital

Hazleton-Saint Joseph
Medical Center

Hazleton Healthcare
Foundation

Franciscan Skilled
Care Center

Healthy Beginnings Plus

Hi-Tech Home Care

Occupational
Health Services

Primary Care Centers

Rehabilitation and
Fitness Center

March 9, 1998

Jeff Davidson, MBA, CMC
Breathing Space Institute
2417 Honeysuckle Road, #2A
Chapel Hill, NC 27514-6819

Dear Jeff:

After battling the overcrowded airline, shedding myself of all the information I received attending the ACHE Congress, reading last week's newspapers and catching up on the local news, filtering out the tons of useless paper in the mail and trying to minimize my choices of where to take my wife to dinner, I took a warm bath and reflected upon your presentation given on the afternoon of Wednesday, March 4.

Your observations helped to put some of my own feelings of why we find ourselves at such high stress levels. One of the Macro Forces I had not given much thought to was that of choices and how they subtly impact us and I appreciated that discussion.

When I met with my staff this morning, my message was: "Give me executive summaries, take time to smell the roses and let's keep our sense of humor about people, information, media, paper and too many choices."

Thanks.

Sincerely yours,



E. Richard Moore
President/CEO